

## TASK: Shade Jumping Zwave Roller Motor

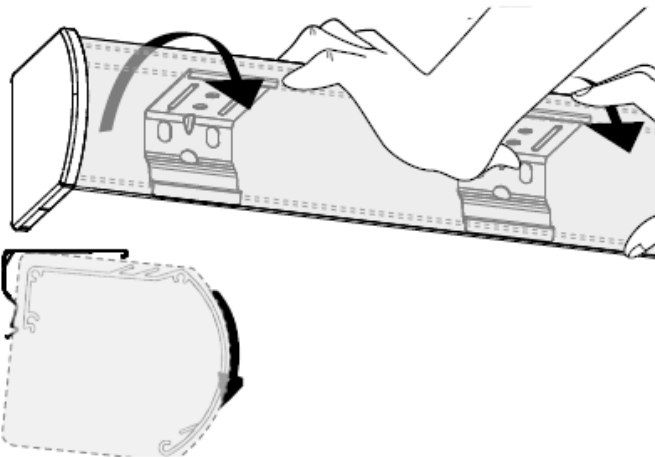
**Use If/When:** Shade is jumping when operated.

**Tools Needed:** Flat Head Screwdriver, Phillip's Head Screwdriver

### 1. Remove shade from mounting bracket.

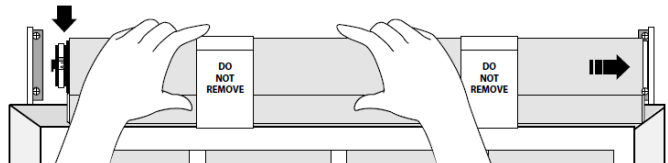
#### a. For shades in a cassette valance:

To remove shade from brackets, push in on bottom to release cassette. This may require pressure. Rotate down.



#### b. For shades in a not in a cassette valance:

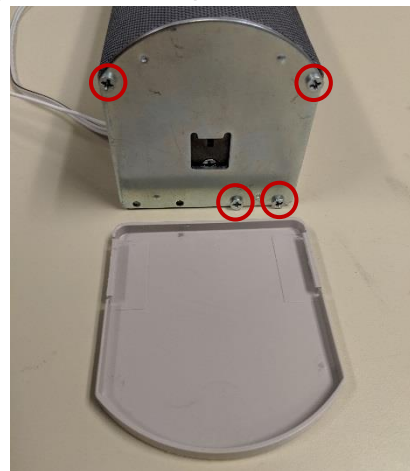
Push up motor end, compress spring until hooks clear the bracket and lift shade out



### 2. Locate the motor.

- a. For shades in a cassette valance proceed to step 3
- b. For shades not in cassette valance proceed to step 4

### 3. Remove plastic endcap and four screws holding the metal endplate.

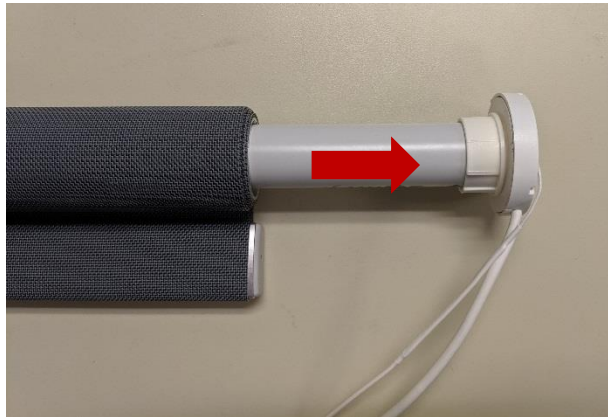


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4. Slide the motor from the tube exposing the crown.



5. The crown has a notch that must be aligned with the collar of the motor.



6. Slide the motor fully into the tube. Ensure the crown is also aligned with the notches in the tube.



7. Reinstall the shade into the brackets.  
(If the shade is in a cassette valance, reinstall the shade into the cassette and reattach the metal endplate and plastic end cap before reinstalling in the brackets)

8. If motor or shade was rotated and now is in a different position (more than 2") than before un-assembling, the upper and lower limits will be in different positions. To prevent damage to the product, reset and reprogram the motor. Refer to the appropriate users guide for programming instructions.